

ICS2 EU Member State comms and guidance – correct as of 22 September 2025¹

Member State of first entry	System to use for filing safety and security data (ENS)	ICS2 guidance and resources	Helpdesk / POC for support
AT Austria	ICS2	ICS2 - Regeln, Bedingungen und Codelisten	triple-c-austria@bmf.gv.at
BE Belgium	ICS2	ICS2 FPS Finance	plda.helpdesk@minfin.fed.be
BG Bulgaria	ICS2 (or where applicable NCTS-P6)	News Details - Customs Agency Е-Портал на Агенция "Митници"	servicedesk@customs.bg
CY Cyprus	ICS2		helpdesk.cyprus@customs.mof.gov.cy
CZ Czechia	ICS2	Customs entry declaration - ICS2 Customs Administration of the Czech Republic	ecrhelpdesk@cs.mfcr.cz
DE Germany	ICS2	Customs online - Technical News - Commissioning of ICS2 Release 3	servicedesk@zoll.de
DK Denmark	ICS2	Intro to ICS2 for sea, road and rail transport Danish Customs	servicedesk@toldst.dk
EE Estonia	ICS2 (or where applicable NCTS-P6)	From 1 September, customs formalities will change for road and rail freight destined for the EU Estonian Tax and Customs Board	EEservicedesk@emta.ee

¹ If in doubt about requirements, please contact the Member State of first entry using the contact details provided



ES Spain	ICS1 or ICS2: Until 31/12/2025	ICS2: From 1/1/2026	• Tax Agency: DG TAXUD statement: ICS2 road until 31/12/25 • Tax Agency: Summary tax returns. ENS and EXS - What is the Entry Summary Declaration? (ICS2...	atenusu@correo.aeat.es
FI Finland	ICS1 or ICS2: Until 31/12/2025	ICS2: From 1/1/2026	• Entry declarations (ICS2) (air and sea transport) - Finnish Customs • Security data notifications on arriving goods in road and rail traffic - Finnish Customs	• hd@tulli.fi • ICS2unavailability@tulli.fi
FR France	ICS1 or ICS2: Until 31/12/2025	ICS2: From 1/1/2026	• Obligatory Logistics Envelope (ELO) - A Key Transition for RoRo Trade with the United Kingdom Portail de la Direction Générale des Douanes et Droits Indirects • Les formalités d'avant-dédouanement : ANTES et ICS2 Portail de la Direction Générale des Douanes et Droits Indirects	fr-ics2@douane.finances.gouv.fr
GR Greece	ICS1 or ICS2: Until 31/12/2025	ICS2: From 1/1/2026	• Import Control System 2 (ICS2) ΑΑΔΕ	icis_ais@aade.gr
HR Croatia	ICS1 or ICS2 and NCTS-P5 (transit declaration including safety data): Until 31 May 2026 at the latest	ICS2 or NCTS-P6 (where applicable): From 1/6/2026	• Carinska uprava - ICS2. • Customs Administration - Postponement of the implementation of the NCTS P6 and ICS2 systems in road and rail transport from 1.9.2025 and its consequences.	helpdesk@carina.hr
HU Hungary	ICS1 or ICS2: Until 31/12/2025	ICS2: From 1/1/2026	• https://nav.gov.hu/en/intormation_on_customs_matters/Guidelines • ICS2 deployment window requests - Nemzeti Adó- és Vámhivatal	• Technical: it.helpdesk@nav.gov.hu • Functional: hd@nav.gov.hu



IE Ireland	ICS1 or ICS2: Until 31/12/2025	ICS2: From 1/1/2026	• Import Control System 2 (ICS 2) • Pre-Boarding notification (PBN)	• Technical: ICTLLSEUSystems@revenue.ie • Functional: eCustoms@revenue.ie • Preparations for ICS2: ucc-cmu@revenue.ie
IT Italy	ICS1 or ICS2: Until 31/12/2025	ICS2: From 1/1/2026	• ICS 2 - Agenzia delle dogane e dei Monopoli	adm.helpdesk.eu@adm.gov.it
LT Lithuania	ICS1 or ICS2: Until 31/12/2025	ICS2: From 1/1/2026	• Bendra informacija	ITPC@lrmuitine.lt
LU Luxembourg	ICS2		• ICS 2 (Import Control System) - Online Services - Customs - Luxembourg	ics.helpdesk@do.etat.lu servicedesk@do.etat.lu
LV Latvia	ICS1 or ICS2 and NCTS-P5 (transit declaration including safety data): Until 31 May 2026 at the latest	ICS2 or NCTS-P6 (where applicable): From 1/6/2026	n/a	eCustoms@vid.gov.lv
MT Malta	ICS2		• Import Control System 2 (ICS2)	ics2.customs@gov.mt
NL Netherlands	ICS2		• ICS2: new process for Entry of Goods Customs Administration • ICS2: new process for entering goods by road or rail Customs Administration	NHD.apeldoorn@douane.nl



			• Import Control System 2 - Taxation and Customs Union - European Commission	
PL Poland	ICS1 or ICS2 and NCTS-P5 (transit declaration including safety data): Until 31 May 2026 at the latest	ICS2 or NCTS-P6 (where applicable): From 1/6/2026	• Prezentacja programu PowerPoint • News - pueesc.gov.pl	• Technical: helpdesk.satos@mf.gov.pl • Functional: int.hd@mf.gov.pl
PT Portugal	ICS2		• ICS2 - Sistema de Controlo de Importações 2	pt-ics2@at.gov.pt
RO Romania	ICS1 or ICS2 and NCTS-P5 (transit declaration including safety data): Until 31 May 2026 at the latest	ICS2 or NCTS-P6 (where applicable): From 1/6/2026	• customs.ro	Ro.helpdesk.ics2@customs.ro
SE Sweden	ICS2		• How to file information in the new import control system, ICS2 (Web interface) - Tullverket	it-support@tullverket.se
SI Slovenia	ICS2		• Entry of goods into the EU FINANCIAL ADMINISTRATION OF THE REPUBLIC OF SLOVENIA	sd.fu@gov.si
SK Slovakia	ICS1 or ICS2 and NCTS-P5 (transit declaration including safety data):	ICS2 or NCTS-P6 (where applicable): From 1/6/2026	• 2021.03.08 TS ICS2 info letak.pdf • Predbežné colné v... - PFS	helpdesk.ics2@financnasprava.sk

	Until 31 May 2026 at the latest			
XI The U.K. in respect of Northern Ireland	ICSNI or ICS2: Until 31/12/2025	ICS2: From 1/1/2026	• Register to use the Import Control System 2 - GOV.UK • Make an entry summary declaration using the Import Control System 2 - GOV.UK	ics.helpdesk@hmrc.gov.uk

Additional info from Member States

BG Bulgaria

- The deferral window/grace period has been extended until June 2026 and after this date all road and rail hauliers should have brought their systems in line with the requirements of ICS2.
- For further information on ICS2, including the document Business continuity plan for Economic Operators ICS2, you can refer to the public part of CIRCABC at [Circabc](#)
- Available information can also be found on the website of the European commission:: https://taxation-customs.ec.europa.eu/customs-4/customs-security/ics2_en,
- and on the Customs website: <https://ep.customs.bg/eportal/public/index?pagelid=7&isActive=id4>
- In addition, in connection with the request for a derogation submitted by the Customs Agency for the submission of data to ICS2 from 1 September 2025 by road and rail hauliers, it should be borne in mind that when entering goods into the customs territory of the Union through Bulgaria, economic operators will have the opportunity to submit the data for the entry summary declaration (ESD), or in the combined transit declaration in NCTS, phase 5 (when the transit procedure has started in a CCT contracting party applying NCTS, phase 5) or in a combined transit declaration in NCTS, phase 6 (when the transit operation has started at a Bulgarian customs office of departure).

FR France

- France benefits from a derogation until 31 December 2025 for ICS2 road and rail rules. Economic operators may submit their ENS in ICS1 until this date. However, operators are strongly encouraged to switch to ICS2 as soon as possible in order to use ELO (the Obligatory Logistics Enveloppe) which will become mandatory at the beginning of 2026. The exact date on which ELO will become mandatory will be announced at a later time. ELO only accepts ENS from ICS2 and will be required for entry and exit at our Brexit Smart Border (Calais port and tunnel, Dunkirk, Le Havre, Caen, Saint-Malo, Roscoff, Dieppe, Cherbourg) in January 2026. For more information on ELO, please visit the website **douane.gouv.fr/ELO** where there are many useful resources available in French and English.
- Please also note that France is an 'opt-out' country in the framework of NCTS P6: meaning that it will not be possible for traders to combine lodge their ENS information with their transit information for entry into France.
- Operators are invited to regularly check on the provided links and may open a "Demande d'assistance OLGA" (OLGA IT ticket) for any IT issues via their douane.gouv.fr accounts. If the need should arise, operators may write to us at dg-comint1-fil@douane.finances.gouv.fr (for questions relating to the crossing of the Brexit Smart Border) or at fr-ics2@douane.finances.gouv.fr (for questions relating to ICS2 and pre-customs clearance).

IT Italy

- **Guidelines and Resources Available:** The Italian Customs and Monopolies Agency (ADM) has published a dedicated section on its portal concerning ICS2 (Import Control System 2), which includes:
 - Technical guidelines and documentation for system accreditation.
 - Instructions on the use of the Shared Trader Interface (STI), which enables the submission of Entry Summary Declarations (ENS) via:
 - Graphical User Interface (GUI).
 - System-to-System (S2S) integration.
 - Guidance for conformance testing and the various ENS filing types for each mode of transport.
 - Contact details for assistance through the National Service Desk (adm.helpdesk.eu@adm.gov.it).
- **ADM Portal – ICS2 Section:** adm.gov.it/portale/-/ics-2 (includes guidelines, forms, FAQs, and links to DG TAXUD).
- Italy follows the EU-wide ICS2 framework but provides additional national guidance:
 - ENS Filing Options: Traders can submit ENS via the Shared Trader Interface (STI) using:
 - Graphical User Interface (GUI) for manual filings.
 - System-to-System (S2S) for automated, high-volume submissions.
 - Prerequisites:
 - Obtain an EORI number registered in Italy or another EU Member State.
 - Complete self-conformance testing before live operations.
 - Resources:
 - [ADM ICS2 Portal](#) – includes technical guidelines, filing instructions, and FAQs.
 - CIRCABC ICS2 Group – EU-level technical documentation and webinars.
 - Maersk ICS2 Compliance Guide – practical steps for businesses to ensure compliance.
 - National Service Desk (Italy): adm.helpdesk.eu@adm.gov.it

NL Netherlands

- From NL ICS2 guidance: *Goods only enter the Netherlands by sea or air. However, sometimes goods arrive in another EU country first — for example, by road or rail — and are then transported to the Netherlands. Goods that are brought to the Netherlands by ferry in a truck or trailer also count as Entry by Sea.*

PL Poland

- Polish National Revenue Administrations (KAS) has published updated guidance on the main portal related to the customs IT system www.puesc.gov.pl under the tab: Aktualności (News). The information is published in Polish language but Google browser has functionality to automatically translate the page from PL to EN.
- The first information was published on 14 August 2025: https://puesc.gov.pl/aktualnosci?p_p_id=seaplfptlnewspublisher_WAR_seaplfptlnewspubl

[isher&p_p_lifecycle=0&seaplfptnewspublisher_WAR_seaplfptnewspublisher_action=showArticle&seaplfptnewspublisher_WAR_seaplfptnewspublisher_articleId=744741255](#)

- The follow up information was published on 28 August 2025:
https://puesc.gov.pl/aktualnosci?p_p_id=seaplfptnewspublisher_WAR_seaplfptnewspublisher&p_p_lifecycle=0&seaplfptnewspublisher_WAR_seaplfptnewspublisher_action=showArticle&seaplfptnewspublisher_WAR_seaplfptnewspublisher_articleId=746188252
- Clarification published on 2 Sept can be found here:
https://puesc.gov.pl/aktualnosci?p_p_id=seaplfptnewspublisher_WAR_seaplfptnewspublisher&p_p_lifecycle=0&seaplfptnewspublisher_WAR_seaplfptnewspublisher_action=showArticle&seaplfptnewspublisher_WAR_seaplfptnewspublisher_articleId=746453376
- Technical problems should be reported via the helpdesk: <https://puesc.gov.pl/en/pomoc> (for registered users) or via general email: helpdesk-eclo@mf.gov.pl for everyone else.

According to the information in Poland:

From 1 September 2025, entities operating in rail and road transport may - without the need to apply for an implementation window to the Customs Department of the Ministry of Finance - apply the rules previously provided for the NCTS phase 5 system, i.e. security data may be transferred either in the entry summary declaration (PDS) to ICS/ICS2, or in the notification to NCTS2 PLUS (in the version from phase 5).

This derogation is primarily related to the administration's lack of readiness to implement Phase 6 of the NCTS. Therefore, we recommend that, in cases where release for free circulation is made at a Polish border office, it be preceded by the submission of an ENS to the ICS2 system. Entities should take steps to implement this recommendation as soon as possible, as it is unknown whether the European Commission will limit the use of the "old ICS" to cases involving the transit of goods before May 31, 2026.

Despite the derogations regarding the implementation of the above-mentioned systems, it is possible to submit PDS to the ICS2 system from 1 September 2025. If a KAS client has a ready application and sees a business benefit from using ICS2, they can use the new system at any time between 1 September 2025 and 31 May 2026 and submit PDS there, regardless of the transit carried out under the principles of phase 5 (transit declaration without security data because this data was submitted to ICS2).

In Poland, the derogation to ICS2 is closely linked to the 6th phase of NCTS because our road carriers practically do not use ICS/ICS2 at all, they only submit safety data as part of the transit declaration in NCTS - that is why we have requested a derogation regarding both of these systems, leaving it to the entity to decide whether it wants to use NCTS or ICS/ICS2, with the emphasis that if it does not use NCTS, it should enter ICS2 as soon as possible.